

Corpus Christi College Welfare Grid

The table below sets out the main sources of welfare support for students, together with sources of advice and support for tutors and others. It is not a comprehensive list but a useful starting point for referral, signposting and advice. The officers below (marked with *) may have important roles in student life in addition to welfare.

The welfare grid		
Tutor*	Senior Tutor*	Director of Studies*
<ul style="list-style-type: none"> General oversight & checking-in Pastoral support for work-related stress, anxiety, etc. Liaising with DoS for welfare-related academic issues Support for home or household situations, including financial support Signposting to other sources of welfare support Referral to Nurse/UCS/DRC for physical or mental health issues 	<ul style="list-style-type: none"> Oversight of educational and welfare policy and provision Advice and support in complex or very serious situations <p>Deputy Senior Tutor* Finance Tutor* Harassment Officer*</p> <ul style="list-style-type: none"> Escalation and triage Can be contacted by any student Leading on all education matters Leading on welfare policy 	<ul style="list-style-type: none"> Academic oversight and support Support with work (situationally) Support with work (academically) Assessment concerns Coordination with Tutor and other services on welfare matters
College Nurse	Chaplain	Equality, Diversity and Inclusion Team
<ul style="list-style-type: none"> Self-referral or referral by Tutor/Senior Tutor/Deputy Senior Tutor/Harassment Officer/EDI Champion/ Chaplain. Symptom-checking and triage (COVID and non-COVID) General support, advice, listening, check-in Signposting to other sources of welfare support Liaising and referral to GP for general health issues Referral to UCS or Mental Health Advisor for mental health issues 	<ul style="list-style-type: none"> Support for existential or spiritual issues General support, advice, listening, check-in Bereavement support Signposting to other sources of welfare support Referral to Nurse/UCS for physical/mental health issues Contributing to welfare policy and provision 	<ul style="list-style-type: none"> Facilitating greater mutual understanding regarding issues such as gender equality, class, the LGBTQ+ community, ethnic minorities, religious belief, neurodiversity and disabilities. <p>EDI Lead* LGBTQ+ Champion* Race and Diversity Champion* Disability Champion* Women's Champion*</p>
Peer Support	UCS, ADRC, MHAS	NHS
<ul style="list-style-type: none"> JCR and MCR, especially the welfare officers Cambridge Student Union Advice Service; confidential and impartial support Student Minds; self-help resources, signposting and an uplifting social media stream Togetherall; peer support for mental health including 24h text/voice counselling 	<p>University Counselling Service or Mental Health Advisor Service</p> <ul style="list-style-type: none"> Self-referral via the website for online or phone consultation Referral via Nurse/Tutor/Chaplain to Mental Health or Sexual Assault & Harassment Adviser. <p>Access and Disability Resource Centre</p> <ul style="list-style-type: none"> Support for students with any access issues, including disabilities and/or SPLDs 	<ul style="list-style-type: none"> NHS 111 & nhs.gov.uk symptom checking & refer to 999 if needed; NHS 111 option 2 for access to mental health support GP Surgery for regular prescriptions, symptom checking, signposting, referrals Psychological Welfare Service