New Modules

Included in new cCORPPLAN post April 2013 Renewal
Overview

The new benefits/modules added to the product are:

- Dental Accident
- Gym Discount
- Online Health
### Dental Accident

Covers treatment to return you to your pre-accident state of oral health if you see a dentist or doctor within 48 hours of the accident.

<table>
<thead>
<tr>
<th>Payback Level</th>
<th>Level 1</th>
<th>Level 2</th>
<th>Level 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>100%</td>
<td>£300</td>
<td>£400</td>
<td>£500</td>
</tr>
</tbody>
</table>

### How the cover works:

The accident cover is to return you to your pre-accident state of oral health. Along with any claim under this benefit, you must provide reasonable evidence of the accident having taken place and of the dental treatment being clinically necessary as a direct result of the accident. The evidence we ask for may include the date of the accident, witness statements, photographs, X-rays, medical and dental reports, and police incident numbers.

### What is covered

Restorative dental treatment to return your oral health to its pre-accident state where you receive medical or dental attention within 48 hours of the accident.

### What is not covered

- Dental treatment where you did not receive medical or dental attention within 48 hours of the accident.
- Further dental treatment that you need after the immediate restoration of the accident-damaged area, for example remedial improvements to, or the modification of, work carried out as a result of the accident.
- Any dental treatment required after the accident treatment (which would normally be covered under ‘dental cover’).
- Dental treatment you need as a result of participating in a sport where you were not wearing the appropriate face or mouth protection.
- Dental treatment that you need which is not as a direct result of an accident.
- Dental treatment required as a result of injury caused by foodstuffs or foreign bodies while eating, chewing, or drinking.
- Missed appointment fees and administration fees.
- Drugs and dental prescription charges.
- Any dental treatment undertaken in a hospital following a referral from a dentist.
- Dental treatment that you cannot provide evidence of being clinically necessary, for example cosmetic or aesthetic procedures.
- Any preparation for and dental treatment connected with having orthodontics or veneers fitted, or dental implants and their associated procedures (although attachments to the dental implant such as crowns and bridges may be covered).
- Claims relating to dental treatment arising directly or indirectly from:
  - you participating in a criminal act.
  - an accident while you were under the influence of alcohol or drugs.
  - deliberate self-inflicted injury.
- Dental treatment that you need as a result of war or terrorist activity.
Gym Discount

This benefit giving you access to a network of over 2,000 participating health clubs, gyms and leisure centres, all of which will offer you a discounted rate for the type of membership you require. As part of this benefit you will receive a one day guest pass or trial to view and experience each club prior to joining.

How do I locate my nearest club?
Login on the Incorpore site. Once logged in, select ‘find a club’ and enter your post code, the online locator will display the nearest clubs either on a map or list format depending on your preference.

How much does the membership cost?
To find out the current discount for your membership and indeed all membership options available, the act of downloading your health club pass on the Incorpore website will forward your details to a membership advisor at your selected gym who will contact you to ensure you receive the correct discount and pricing information. They will also be able to arrange for your free day trial and answer any further questions you may have. Please ensure you quote reference ‘Incorpore’ when speaking with your gym.

What do I do once I have chosen the club I want to join?
You must download a health club voucher for your chosen gym on the Incorpore website. The act of downloading your health club voucher will forward your details to a membership advisor at your selected gym who will contact you to ensure you receive the correct discount and pricing information. They will also be able to arrange for your free day trial and answer any questions you may have. Please ensure you present your voucher to a member of the club team on arrival. We recommend you follow the above procedure to ensure a member of staff is expecting you and available to show you around. If however you wish to simply turn up at the gym, please ensure you present your voucher to a member of the club membership team as proof of eligibility.

What should I do if I experience any problems with my health club membership?
In the first instance you should report any issues to the Incorpore health club team via email to fitness@incorpore.co.uk who will endeavour to contact you regarding your enquiry within the next working day. Alternatively you can report the issue to the Incorpore Customer helpdesk (24hrs) on 0845 6024601 or contact the Incorpore team directly on 0845 300 6474 (normal working hours only).
Online Health

Online Health provides immediate, 24 hour information, guidance and support on a wide range of health and wellbeing issues. Comprehensive information is available on issues such as stress and anxiety, life stage events such as pregnancy, caring for others and separation and divorce.

By completing the online health risk assessment you’ll discover your health risks and what you can do about them. The recommendations generated will show you how many years you could add to your life.

Using the website you can also:

- Check symptoms using the in-depth symptom assessment suite
- Set personal goals, plan your targets and map your progress
- Access an encyclopedia full of health information